

This course reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers.



Scan here for more information

Course Intake Dates

Campus Tuition Fee

Material Fee Course Duration

Delivery Mode

Academic Entry Requirement English Proficiency Entry Requirements

Career Outcomes

2024 22 Jul, 9 Sep, 28 Oct, 2 Dec

2025 6 Jan, 27 Jan, 17 Mar, 5 May, 16 Jun, 4 Aug, 22 Sep, 10 Nov

Domestic Student AUD \$9,900 International Student AUD \$19.800

AUD \$900

78 weeks (Intensive Pathway for Domestic Students) 104 weeks (Standard Pathway for International Students)

- · Face-to-face including practical simulated activities in Stanley College ward
- Work-Based Training

Completion of Australian Year 12 or equivalent

Upper-intermediate Level of English OR, IELTS Test Score of 5.5 OR,

Other recognised English Language tests such as:

- TOEFL iBT: 46-59
- PTE Academic: 42
- Cambridge English: 162
- · OET: C Grade
- Duolingo English Test: 85-90
- CEFR Levels / Oxford Test: B2, OR

Completion of Australian qualifications, evidence of certificate III level (minimum duration 26 weeks) or above

- Child Welfare Officer
- Residential Carer (Child Protection)
- Social Housing Coordinator
- or Case Worker - Case Coordinator
- Case Management Supervisor
- Community Care Worker
- Community Services Worker
- Community Services Case Manager Program Coordinator
 - Team Leader

Why choose this course?

- · A pathway to pursuing a higher education qualification.
- · Wide range of career options within the Community Services industry.
- · Make a positive difference in peoples' lives.
- Gain a rewarding career helping others.

Why choose Stanley College?

- · Work-based Training with approved employers.
- Gain practical skills that make you work-ready.
- 2 campuses across Perth, Australia
- · Flexible commencement dates.

CHC52021 Diploma of Community Services

Course Content

Students must successfully complete the following units:

- CHCCCS004 Assess co-existing needs
- CHCCCS007 Develop and implement service programs
- CHCCCS019 Recognise and respond to crisis situations
- CHCCSM013 Facilitate and review case management
- · CHCDEVOO5 Analyse impacts of sociological factors on people in community work and services
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCDIV001 Work with diverse people
- CHCDIVOO2 Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS003 Maintain work health and safety
- BSBPEF401 Manage personal health and wellbeing
- CHCADVOO2 Provide advocacy and representation services
- CHCCCS038 Facilitate the empowerment of people receiving support
- CHCCOM003 Develop workplace communication strategies
- CHCCSLOO1 Establish and confirm the counselling relationship
- CHCFAM003 Support people to improve relationship
- CHCMHS001 Work with people with mental health issues
- CHCPRP001 Develop and maintain networks and collaborative partnerships

Other Pathway options to CHC52021 Diploma of Community Services

CHC33021 Certificate III in Individual Support (Ageing)

CRICOS Course Code: 116173D

CHC33021 Certificate III in Individual Support (Disability)

CRICOS Course Code: 116173D

CHC52021 Diploma of Community Services

CRICOS Course Code: 116171F



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