

INTERNATIONAL STUDENT PRE-DEPARTURE GUIDDE

www.stanleycollege.edu.au



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A personal message from our President

We are delighted that you have chosen Stanley College for your study abroad experience, and we are committed to ensuring your time with us is enriching and enjoyable.

We invite you to be part of our diverse community of students, academics and staff from all over the world and encourage you to actively participate in our social events and extra curricular activities.

We are committed to six core values: care, innovation, excellence, inclusion, accountability, and sustainability. Our success is built on these solid values to support your well-being and academic achievement. In 2022, we were honoured with the prestigious Australian Export Award for International Education and Training in recognition of our success in providing outstanding Australian education to students from Australia and across the globe.

Whether you study at one of our campuses in Perth or Adelaide, you will experience our relentless efforts to achieve our vision: To be a leader of affordable, high-quality education that develops job-ready, connected graduates.



Education is a two-way street where your input determines your results. At Stanley College, we motivate you and encourage you to achieve the best possible learning outcomes.

Whether you complete a vocational course or one of our bachelor degree courses, we will ensure you have opportunities to apply and practice your skills in real workplaces so that you are industry ready when you graduate.

Additionally, if you choose one of our Pathway Programs, you will be gaining a professional certificate and a degree, saving you time and money and providing you with a rich portfolio of experiences by the time you graduate. Many employers prefer to hire Stanley College graduates for that reason.

This is an important step; we are here to help you throughout your journey so that you can thoroughly DISCOVER, LEARN and ENJOY your time with us in beautiful Australia.

We look forward to welcoming you to Stanley College soon.

Alberto Tassone President, Stanley College

Getting Ready

There are important things you should arrange before you arrive at Stanley College. You will need to make your own travel arrangements to Australia. Wait until your student visa has been issued and tuition fees are paid before making travel plans. Try to arrive at least 1-2 weeks before the start of your course to allow enough time for settling-in, adjusting to the climate and adapting to the new surroundings.

WHAT TO BRING

Before you pack, check with your airline about luggage size and weight limits.

Clothing

Be aware the seasons in Australia are opposite to the Northern Hemisphere. Summer in Australia is from December through February, autumn from March through May, winter from June through August, and spring from September through November. For most of the country, the hottest months are January and February.

On campus, students usually dress informally. Jeans or slacks with t-shirts or blouses, sneakers or "running shoes" are almost standard dress. Shorts are often worn during summer, and sandals are the most common footwear. It is acceptable for both men and women to wear shorts and sleeveless t-shirts. This is common during the hotter months.

For students from Health, Early Childhood Education, Hospitality and Commercial Cookery, you will need to wear a uniform when you are training in industry or Stanley Colleges industry facilities. For those students that receive uniforms from Stanley College, the cost is covered by your materials fee.

Should I bring food

Australia has very strict rules about bringing food and other items like traditional medicine, plants and organic material into the country, in order to protect our environment.

If you fail to declare or dispose of any quarantine items, or make a false declaration, you will get caught. In addition to on-the-spot fines, you may be prosecuted.

www.abf.gov.au/entering-and-leaving-australia/can-you-bring-itin/declare-it

Money

Only Australian currency can be used in Australia. Bring about AUD\$400 cash for unexpected or immediate expenses. If you have not brought some with you, you can change money at the airport. Once you have arrived in Australia, you can also change foreign currency at any bank or currency exchange place.

Bring your family

Most student visas allow you to bring your family members to Australia as your dependents (this includes your spouse and your children). Before bringing your spouse or children to Australia, you will have to provide evidence showing your relationship with your dependent family members and that they can meet certain health and character requirements. You will also need to prove that you can financially support your family when you are in Australia.

Rather than bringing your family together with you to Australia, some students may find it useful to arrive first, settle into their studies, find appropriate accommodation, adjust to living in Australia and then arrange for their family to join them. Thus, your family member(s) can apply as a subsequent entrant at a later time, separate from your Visa application.

Medicine

If you need regular medication for a medical condition (like diabetes, asthma or eczema), pack this with your medical history and doctor's letter. Medication prescribed by the doctor is not free. You must pay at the pharmacy.

Proof of vaccination

You are not required to show proof of your COVID-19 vaccination for travel to Australia. However, we encourage all travellers to be vaccinated for their own protection.

Make sure you check the requirements of your airline and any countries that you are transiting through as they may have vaccination requirements. See the following link for further information: https://www.studvaustralia.gov.au/en/plan-vour-move/preparina-to-travel

PRE-DEPARTURE CHECKLIST

Don't forget to carry your official documents in your carry-on luggage.

Valid passport with Student Visa		
Offer of a place / admission letter from Stanley College		
Confirmation of Enrolment (eCoE) issued by Stanley College		
Receipts of payments (e.g. tuition fees, OSHC, bank statements etc.)		
Insurance policies		
Original or certified copies of your academic transcripts,		
qualifications & IELTS results		
Other personal identification documents, e.g. D card, driver's licence		
Medical records and/or prescriptions		

Before you leave home

Your passport and VISA

Check your passport's expiry date and make sure it is valid for the length of your student visa. It is also a good idea to make copies of your passport and visa in case you lose the originals. Leave the second copy with your family.

Booking flight

Before you book your flight to Australia, wait until your student visa has been granted. Once you have your visa, it's time to organise your flights. If you can, aim to arrive in Perth/Adelaide at least a couple of weeks before the semester starts. This will give you time to settle in, meet people and do some sightseeing before classes begin. When booking your flights, keep in mind the College's study dates, including our orientation program, a series of events and activities taking place in the weeks leading up to the semester, which is an important time for new students.

Airport Information

After you have landed, collect your luggage, and make your way through Australian immigration and customs.

If you are arriving in Perth, the StudyPerth Airport Greeters will be there to guide you. They are the first point of contact for international students arriving in Western Australia. The Airport Welcome Service is available before the start of each semester and the welcome desk is located at Terminal 1: Arrivals Hall at Perth Airport. Please submit your arrival details at https://www.studyperth.com.au/student-support/welcome-service/

If you are arriving in Adelaide, the StudyAdelaide friendly student ambassadors will welcome you. They are located outside International Arrivals or at the Visitor Information Booth by the domestic baggage collection area. Please submit your arrival details at <u>https://studyadelaide.com/arrival</u>

Customs and quarantine

Students are often surprised by how strict the Australian Customs Services and quarantine can be. Be careful about what you bring into Australia. Some items you might bring from overseas can carry pests and diseases that Australia does not have. You must declare ALL food, meat, fruit, plants, seeds, wooden souvenirs, animal or plant materials or their derivatives. For more information, please visit the Department of Home Affairs.

Overseas Student Health Cover

Stanley College can help you arrange for Overseas Student Health Cover (OSHC). OSHC is an insurance that provides cover for medical and hopital care costs that international students may need while in Australia and is mandatory for international student visa holder.

A health insurance card will be sent to Stanley College if you ask for cover. Your insurance starts one week before your course start date, even if you do not have the card. Make sure you understand any limits or conditions in your health insurance. Additional cover for your health insurance can be arranged once you arrive in Perth or Adelaide. For more information, please <u>click here</u>.

Homestay or shared accomodation

Stanley College can assist students with organising homestay or finding shared accommodation, if requested. For more information on Accommodation options, please refer to our website: <u>https://www.stanleycollege.edu.au/airport-reception-accommodation/</u>. To book your accommodation please email our Student Services Team (studentservices@stanleycollege.edu.au) at least 4 weeks before your arrival.

Orientation

Student Orientation is scheduled for all courses and is compulsory for all students. Your Orientation will provide you with important information on student services, your email accounts & student ID, provide a tour of the campus and advice on settling into life at Stanley College. Student Orientations are held every week as follows:

- VET Courses Every Friday at our West Perth Campus, Mirrabooka Campus and Adelaide City Campus @ 10:00am.
- General English Courses Every Monday at our West Perth Campus © 9:00am.
- Higher Education Held on Wednesday before a semester commences at West Perth Campus and Adelaide campus, and Thursday for online students @ 9:00am.

When you arrive

Arriving at airport

When you first arrive in Australia you will be required to make your way through Australian Immigration (follow the signs for Arriving Passengers as you leave the plane). An Immigration Officer will ask to see your completed Incoming Passenger Card (given to you on the plane) along with your passport and student visa evidence. The Immigration Officer will check your documents and may ask you a few questions about your plans for your stay in Australia.

Airport reception

If you have booked for our Airport greeting service, look out for a Stanley College representative who will be greeting you at the International Terminal Airport who will be holding a sign with your name and the Stanley College logo and then taking you to your accommodation destination.

Phoning home

Once you have arrived in Australia, you should then let your family and friends know that you have arrived safely. It is important to ALWAYS let someone know where you are and how to contact you by phone or by post.

Accessing money

If you need money when you first arrive, it is easiest to use your bank or credit card. Almost all ATMs in Australia accept 'Plus', 'Maestro' and 'Cirrus' cards. Check the back of your card for one of these internationally recognised logos.

Getting around

Australia has a good and clean public transport system of buses, ferries and trains. Public transportation, such as buses and trains, is the preferred and most convenient method for getting around Perth or Adelaide. To utilise public transport in Perth, it is necessary to obtain a SmartRider card, which can be obtained at the City's Perth Station. In Adelaide, it is recommended that you acquire an Adelaide Metro Card for all your public transportation needs. As a student of Stanley College, you will receive at least a 40% discount on all public transport services, we will provide you with an application form for this during your orientation.

If you wish to drive in Australia, you must have a valid international driver's licence. However, if the document is not in the English language, the visitor must carry a translation with the permit. Riding a bike is an affordable and easy way to get around and keep fit at the same time! There are many on-road and off-road cycle paths in Australia.

Australian SIM card

It will be more cost effective to purchase an Australian SIM card while you are here. You can buy them at the supermarkets or at any Australian telecommunications providers such as Telstra, Optus, Vodafone and Virgin mobile shops which are located in the shopping centres.

There are many differences to the services provided when you purchase a SIM card. You should understand what deal you are accepting before signing a contract with a provider. When your family and friends contact you in Australia, they should use the +61 prefix.

Computer and internet access

Many of the Australian telecommunications providers such as Telstra, Optus, Vodafone and Virgin will also provide you with internet access. You may be able to make arrangements with a company where you can get cheaper rates if you have internet and mobile phone through the one service provider.

In addition, with providers like Telstra and Optus, you could get a packaged deal for your home phone, internet and mobile phone. Stanley College students can access computer and internet facilities from any of our three campuses.

Student who have brought in their own laptops with internal modems have discovered that they could not use their modem in Australia. Any external or built-in modems must be Austel Approved in order to function in Australia.

Setting up a bank account

You can choose to open an account in any Bank in Australia. As a student, you will be able to open an account with special student benefits. Many banks have 'Student Accounts' which contain no or minimal fees for transactions that might normally be attached to regular savings accounts. Do your research to get the best deal. To open a bank account you will need:

- Your passport
- Money to deposit into the account
- Student ID card
- Further information concerning the five key Australian banks is available as follows:
- Commonwealth Bank <u>www.commbank.com.au</u>
- National Australia Bank (NAB) <u>www.nab.com.au</u>
- Westpac <u>www.westpac.com.au</u>
- ANZ <u>www.anz.com.au</u>
- Bank West <u>www.bankwest.com.au</u>

Life in Australia

Activities and events

While living in Australia, you can enjoy a great outdoors lifestyle even in the colder winter months of the year. Australia has a Mediterranean climate. This has the locals and visitors enjoying the city's vast range of outdoor activities, from relaxing picnics in a parkland setting to more energetic pursuits, such as jogging on the beach or windsurfing on rivers.

Whilst studying at Stanley College you will have the opportunity to participate in social, sporting and cultural activities, which are organised by our Student Services Team. Keep a lookout for our Student Newsletter and join our Stanley College private Facebook Group (for students only).

Australia is abundant with restaurants, so you will find culinary delights from across the globe! This diversity will add significantly to your student experience, allowing you to experience other cultures and international living at a whole new level!

Typical Australian Meals

- Breakfast: An Australian breakfast will frequently include bacon, eggs, sausages and toast with spread. Cereal with milk or a vegemite sandwich is a quick and easy solution. Vegemite is a popular black, salty spread which is to be put on toast or bread and eaten in the morning.
- Lunch: Mainly sandwiches, wraps, soups or salad.
- Dinner: It can be pasta, stir fry, steak, fish or salad.
- Barbecue, BBQ OR barbie: outdoor cooking, usually of meat or seafood over a grill or hotplate using gas or coals. The host serves the meat with salads and bread rolls. It is common for a guest, when invited to a BBQ, to ask if they should bring anything.

Adjusting to life in Australia

Having decided to study and live in Australia, you will be undergoing adjustments in many areas of your life, including cultural, social and academic. Adjustment to a new country and culture is a process that occurs gradually and takes time. Your home country's value beliefs; traditions, and customs may vary from those in Australia, and adapting to the Australian way of life may take some time. The following advice may help.

- Don't be afraid to ask questions if there are things you do not understand as this will reduce the chance of confusion or misunderstandings.
- 2. Make an effort to meet people and become involved in groups both on campus and in the wider community.
- 3. When confronted with difficulties, try to recall or make a list of the reasons you initially wanted to study abroad in the first place, and listing positive events or changes within yourself that have occurred since you arrived may also assist with getting things in perspective.
- 4. Communicating with those at home regularly about your experiences in study and life in Australia, through emails, telephones and letters, is vital.
- 5. Don't be afraid to ask for assistance or support if you need it!



Australian culture

Greeting people

When meeting someone for the first time, it is usual to shake the person's right hand with your right hand. People who do not know each other generally do not kiss or hug when meeting. Many Australians look at the eyes of the people they are talking with. They consider this a sign of respect, and an indication that they are listening. Do not stare at the person for a long time. You can address a new acquaintance using their first name when they ask you to. In the workplace and among friends, most Australians tend to be informal and call each other by their first names.

Clothing customs

The types of clothing that people wear reflect the diversity in our society just as much as the variation in climate. Many Australians live close to the beach and the sea. On hot days, they may wear little clothing on the beach and surroundings. This does not mean that they have low moral standards. It means that this is what we accept on and near our beaches. People from other countries can choose to wear their national dress. They may be religious or customary items and include monks' robe, burga, a hijab or a turban. As a tolerant society with people from many different cultures, clothing is a part of cultural beliefs and practices that is encouraged.

Australian slang

- BYO: When an invitation to a party says 'BYO', this means 'bring your own' drink. If you do not drink alcohol, it is acceptable to bring juice, soft drink or soda, or water. Some restaurants are BYO. You can bring your own wine to these, although there is usually a charge for providing and cleaning glasses called 'corkage'.
- Arvo: This is short for afternoon. 'Drop by this arvo,' means please come and visit this afternoon.
- Mate: Buddy or friend
- Bloke: A man. Sometimes if you ask for help, you may get an answer to 'see that bloke over there'.
- Snag: The raw type sausages usually cooked at a BBQ. They can be made of pork, beef or chicken.
- Ta: This term is used as a shortened thank you.
- Chook: The term chook means a chicken, usually a hen.
- Cuppa: A cup of tea or coffee 'Drop by this arvo for a cuppa' means please come and visit this afternoon for a cup of tea or coffee.

Polite behaviour

'Please' and 'thank you' are words that are very helpful when dealing with other people, and buying goods or services. Australians tend to think that people who do not say 'please' or 'thank you' are being rude.

Australians often say, 'Excuse me' to get a person's attention and 'sorry' if we bump into them. We also say, 'Excuse me' or 'pardon me' if we burp or belch in public or at a person's home.

You should always try to be on time for meetings and other visits. If you realise you are going to be late, try to contact the person to let them know. This is very important for visits to professionals as you may be charged money for being late or if you missed the appointment without notifying them before the appointment time.

Most Australians blow their noses into a handkerchief or tissue, not onto the footpath. This is also true for spitting. Many people will also say, 'Bless you' when you sneeze. This phrase has no religious intent.

Loo or dunny:	These are slang terms for toilet. If you are a guest in someone's house for the first time, it is usually polite to ask permission to use his or her toilet. 'May I use your toilet please?' Some people ask, 'Where's the loo?'		
Fair dinkum:	Honest, the truth. 'Fair dinkum?' when used as a question means, 'is it really true?'		
To be crook:	To be sick or ill.		
'How are you	Means how are you, or how do you do? It does not mean what form of transport you are taking. Sometimes it can sound like 'ow-ya-goin-mate'.		
Bring a plate:	When you are invited to a party and asked to 'bring a plate', this means to bring a dish of food to share with your host and other guests. Take the food to the party in any type of dish, not just a plate, and it is usually ready to serve. If you are unsure what to bring, you can ask the host.		
Flat out:	Busy		

Other General Information

Personal safety

When you are out and about it is important to be alert and aware of your personal safety. Below are some helpful tips to remember when you are going out:

- Be alert and aware of your surroundings and notice the people around you, especially if you are alone or when it is dark. Whenever possible, travel with a friend or in a group.
- Do not respond to conversations from strangers on the street or in a car continue walking.
- Be discrete with your cash or mobile phones.
- Try not to carry your wallet in your back trouser pocket where it is vulnerable and in clear view.
- If you do not have a mobile phone, that you have sufficient money (coins) to make a phone call. Emergency OOO calls are free of charge.
- Make sure you have enough money to get home
- Never hitch-hike or accept lifts from people that you do not know.
- Keep away from trouble if you see any trouble or suspect that it might be about to start- move away from the scene if you can.
- The best thing you can do is to alert the police and keep away.
- Be wary of casual requests from strangers, like someone asking for a cigarette or change - they could have ulterior motives. (Source: Australian Federal Police)

In case of an emergency, contact Dhyan Singh, Vice President, Business Development at 0400 274 033.

Driving in Australia

In Australia, we drive on the left side of the road. Driver and passengers must wear seat belts at all times. You will be fined if you are caught not wearing one. If you are bringing your children to Australia, they must be in an approved child restraint or booster seat. This applies to children up to the age of 7.

Don't drink and drive! The blood alcohol limit is **0.05% if you have a full licence**, **and zero if you don't have a full licence**. It's safest to take a taxi or other public transport if you had a few drinks. It is illegal in Australia to use a mobile phone while driving; talking, texting and playing games, taking photos or video or using any of the functions of your phone. When driving in WA you must carry your overseas driver's licence with you at all times. Your license must be written in English or, if the license is not in English, you must either carry an English translation or an International Driving Permit.

More information about driving and getting a driving license, please <u>click here</u> (for WA) and <u>click here</u> (for SA).

Purchasing an item

The most common methods of purchasing items is by cash or EFTPOS (Electronic Funds Transfer at Point of Sale). EFTPOS allows you to use the card attached to your Australian bank account to make purchases and withdraw cash at the same time from more than 2,402,254 merchants across Australia such as supermarkets, petrol stations and retail outlets. Just swipe your card through the EFTPOS card reader, select your account type and enter your PIN number.

When shopping in Australia, you generally don't bargain or barter (also called haggling) for the price of an item. The displayed price for items is fixed and if Australian GST (Goods & Services Tax) is applicable it will already be included in the displayed price. However, there are places and circumstances in which it is perfectly acceptable to barter for the best price possible. These may include: at garage sales, community markets, second hand dealerships, furniture shops, or when purchasing a motor vehicle (if you are offering to pay in cash)

Estimated monthly living expenses (single person)

RENT (SINGLE ROOM)	\$185 to \$440 per week
ELECTRICITY, WATER & GAS	\$10 to \$20 per week
FOOD	
TRANSPORT	\$30 to \$60 per week
INTERNET & MOBILE	\$15 to \$30 per week
ENTERTAINMENT	\$80 to \$150 per week

*Excludes tuition fees and materials fees.

Individual living expenses may vary depending on the type of accommodation, personal consumption and lifestyle. The Australian Government Department of Home Affairs recommends \$24,505 as a base figure, to cover one year's expenses for a single person.

For more information, please visit: <u>https://www.studyaustralia.gov.au/en/life-in-australia/living-and-education-costs.html</u>



USI

Every student studying at an Institute of Higher Education (IHE) and a Register Training Organisation (RTO is required to have a Unique Student Identifier (USI). The USI is a reference number made up of 10 numbers and letters that

- Creates a secure online record of your recognised training and qualifications gained in Australia, even from different training organisations;
- Will give you access to your training records and transcripts;
- Can be accessed online, anytime and anywhere;
- Is free and easy to create and stays with you for life.

See the following link for further information: <u>www.usi.gov.au</u>

Working while studying

At Stanley College, we recognise the importance of finding paid employment while you are studying. Our dedicated Employment Liaison Officers have close ties with industries and works closely with industry partners to find work placement and/or paid employment for you. Students holding a valid student visa can work 48 hours per fortnight while your course is in session, starting from the course commencement date. You can work unlimited hours during scheduled course breaks (full-time work is generally 38 hours per week). This provides you with opportunities to improve your English and to integrate into the community.

(TFN) Tax File Number

You must obtain a Tax File Number to be able to work in Australia. A Tax File Number (TFN) is your unique reference number to our tax system. When you start work, your employer will ask you to complete a tax file number declaration form. If you do not provide a TFN for your employment, you will be taxed at the highest personal income tax rate. This means less money in your wages each week.

You can apply for your TFN online at www.ato.gov.au, or phone 13 28 61, 8am to 6pm Monday to Friday. For the ATO translating and interpreter service phone 13 14 50.

Public holidays

Australians hold certain days each year as special days of national meaning. We may recognise the day with a holiday for everyone or we can celebrate the day as a nation with special events. Most States and Territories observe some of the public holidays on the same date. In larger cities, most shops and restaurants continue to operate on public holidays. However, the retail trading hours may differ during a public holiday. In smaller towns, most shops and restaurants are closed. If you are planning to take the public transport, please check the timetable before you go out.

For Western Australia public holiday, please click here: https://www.commerce.wa.gov.au/labour-relations/public-holidayswestern-australia

For South Australia public holiday, please click here: https://www.safework.sa.gov.au/resources/public-holidays

Climate

There are more than 265 sunny days every year in Australia! The city is famous for its hot summers, mild winters and year round blue skies, a combination that allows for one of the most enviable outdoor and social lifestyles in the world! Sun Safety: Practise sun safe behaviours by minimising your exposure to the sun's damaging ultraviolet radiation (UVR) by protecting your skin and prevent the development of skin cancer. Follow the six simple steps below to reduce your risk of skin cancer and to protect your skin:

- 1. Minimise your time in the sun between 10am and 3pm
- 2. Wear suitable clothing that provides good sun protection
- 3. Apply SPF 30+ broad spectrum, water-resistant sunscreen your 20 minutes before you go out into the sun.
- 4. Seek shade
- 5. Wear UV protective sunglasses
- 6. Wear a hat that will protect your face, neck and ears

Summer: December to February Autumn: March to May Winter: June to August Spring: September to November For more information please visit www.bom.gov.au **Studying at Stanley College**

Why choose Stanley College



Student support services

Stanley College Student Services can assist with academic support. You may also request additional support from your trainers or Course Coordinators throughout your study. The Student Support Officer can advise students in all aspects of student life. The Student Support Officer is there to discuss and support students with issues including:

- Airport reception and accomodation placement service
- Provide financial management support
- Depression, stress, anxiety and relationship support
- Access to insurance, legal, banking migration and health services
- Support in finding accommodation
- Learning pathways and possible RPL opportunities
- Provision for special learning needs
- Intertional student guide support
- Safety and wellbeing support
- Any other issue

IMPORTANT

Orientation

Orientation is compulsory. It is held every Friday, 10am at our West Perth - 69 Outram Street, West Perth, Adelaide City Campus - Level 1 East, Zurich House, 50 Grenfell Street, Mirrabooka Campus - 9 Chesterfield Road Mirrabooka for VET students. You will receive an invitation prior to orientation to confirm the location and what you are required to bring with you.

General English orientation is held on Monday at 8.30am, at our West Perth Campus, 69 Outram Street, West Perth. During the General English orientation you will complete an English Level Placement Test.

You must attend orientation prior to commencing your studies at Stanley College. Its purpose is to inform you of aspects of life at the College and provide an introduction to studying, transportation and facilities. You will be introduced to the staff at Stanley College and have a tour of the College. You will have the opportunity to ask questions during the orientation.

Higher Education orientation is held on the Wednesday for on campus students and on the Thursday for online students. The location is at the West Perth Campus and Adelaide Campus. At the Orientation you will issued with a student card and be introduced to staff at the College and have a tour of the facilities of the campus where you are studying. It is advised that you bring your own computer device to the Orientation so that you can receive instruction on using the learning management system. Do note that every Student studying at a Registered Training organisation and an Institute of Higher Education is required to have a Unique Student Identifier.

If you are unable to attend orientation, please inform the Student Services Team via email:

studentservices@stanleycollege.edu.au or Telephone 6371 9999 o r (61) 0424 282 171 (WhatsApp available).

Paying fees

All fees are due prior to commencement of each semester. If you are having difficulty with your fee payments, you must speak to the finance officer at Stanley College. In some circumstances, the finance officer will negotiate a suitable payment plan to suit your needs. If you fall behind with your fees, Stanley College will report you to the Department of Home Affairs (DHA) for nonpayment of fees.

Student health

Students unable to attend College due to illness must advise the Student Services Team email: studentservices@stanleycollege.edu.au or Telephone 6371 9999 o r (61) 0424 282 171 (WhatsApp available). Please note that you MUST NOT attend classes on campus, if you have any cold / flu symptoms (Fever, sore throat, cough etc.)

Important Contacts

Stanley College

Student Services Team T: 6371 9999 or 0424 282 171 (WhatsApp available) Email: studentservices@stanleycollege.edu.au Emergency contact person: Dhyan Singh, Vice President, Business Development Emergency contact number: 040 0274 033

Health

Health Insurance https://www.studyaustralia.gov.au/en/plan-yourmove/overseas-student-health-cover-oshc.html

Dial a Doctor Free Home Visit Doctor Service Tel: 1300 030 030

Public Services

Emergency: Police, Ambulance, Fire

Ask for Police, Ambulance or Fire. Free call and an interpreter is available if you need one Tel: 000 Non-urgent: Police Tel: 131 444 Crime Stoppers Tel: 1800 333 000

Banks

ANZ Tel: 13 13 14 Web: <u>www.anz.com.au</u>

Bankwest Tel: 13 17 19 Web: <u>www.bankwest.com.au</u>

Transport

Road maps and directions Web: <u>www.street-directory.com.au</u>

Perth Airport Public Transport

Perth Airport is well connected to Perth's CBD and beyond by regular public bus and train services. Web: <u>https://www.perthairport.com.au/to-and-from-the-</u> airport/transport-options/public-transport West Perth Campus 69 Outram Street, West Perth WA 6005

Perth City Campus 171 James Street, Perth WA 6003

Poisons Information Centre Tel: 13 11 26

Lifeline Australia A 24-hour crisis support on suicide prevention and mental health services Tel: 13 11 14 Web: <u>www.lifeline.org.au</u>

Legal Aid WA Legal Information Service Tel: 1300 650 579 Web: <u>www.legalaid.wa.gov.au</u>

Australian Taxation Office Apply for a Tax File Number Tel: 132 861 Web: <u>www.ato.gov.au</u>

Commonwealth Bank Tel: 13 22 21 Web: <u>www.commbank.com.au</u>

National Australia Bank Tel: 13 22 65 Web: <u>www.nab.com.au</u>

Perth Taxi Services

Swan Taxi Tel: 13 13 30 Web: <u>www.swantaxis.com.au</u> Black & White Cabs Tel: 13 32 22 Web: <u>www.blackandwhitecabs.com.au</u>

Transperth Bus, Train & Ferry services Tel: 13 62 13 Web: www.transperth.wa.gov.au **Mirrabooka Campus** 9 Chesterfield Road, Mirrabooka WA 6061

Adelaide City Campus East Zurich House, 50 Grenfell St, Adelaide SA 5000

COVID-19 Hotline Tel: 13 26843

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